

Safety Communication

رسالة سلامة

Potential skin injuries caused by leaked cell ingredients

Device/ Product Description:	Heatwraps
Brand:	ThermaCare® Flex XL
Lot Number:	T48946
Manufacturer:	Pfizer AG.
Problem:	Potential that the device could include manufacturing defect of cells damaged leaking. The use of leaking/damaged heat cell wrap poses a potential risk to the heat cell ingredients coming in direct contact with the skin, which could cause skin injuries such as burns/blisters and/or skin irritation on the wrap-applied area.
Recommendation/ Actions:	<ol style="list-style-type: none">1. Do not the use the device if heat cells contents leak and/or wrap is damaged or torn.2. In an event of contact of the heat cell content with the skin, remove the wrap and rinse the affected area with water and seek medical assistance immediately.3. Contact the authorized representative for support. <p>For more information, Please click here: 🔗</p>

Devices/Products photo:		
Authorized Representative Details	AR name:	Ahmed Mohammed Abdulwahab Naghi & Sons
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