



Medical Device Sector
Surveillance & Biometrics Executive Department

قطاع الأجهزة والمنتجات الطبية الإدارة التنفيذية للرقابة والقياسات الحيوية

Safety Communication

رسالة سلامة

Medfusion Syringe Pumps May Deliver Inappropriate Dose

Device/ Product Description:	Medfusion 3500 and 4000 Syringe Infusion Pumps	
Affected product:	Affected Model	Affected Firmware Version
	Medfusion 3500	6.0.0
	Medfusion 4000	1.5.0, 1.5.1, 1.6.0, 1.6.1, 1.7.0
Manufacturer:	Smiths Medical International Limited.	
Problem:	Medfusion 3500 and 4000 Syringe Infusion Pumps May Deliver Inappropriate Dose under Certain Circumstances. This inappropriate delivery (over or under-delivery of a bolus or loading dose) may lead to serious injury or possibly death, depending on the type of treatment being administered and the patient's condition.	
Recommendation /Actions:	1. Smiths Medical developed an Operators Manual Insert. 2. Smiths Medical is developing software updates to fix this software defect. For more information, please check the "FSCA" If you think you had a problem with your device or a device your patient uses, please report the problem to SFDA through: NCMDR Vigilance system 19999 unified call center	

SG-2009-262-H 07/09/2020



Devices/Products photo: Authorized Representative Details AR name: Arabian Health Care Supply Co. (AHCSC) Assigned Contact Person: Mohammed Alqazlan Mobile/Phone: Mobile: 0550103640 Phone: 0114668999 - ext. 3044 Email: Qara.ahcsc@olayangroup.com

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